

ALLIANCE TO ‘TRANSFORM TECHNOLOGY’ AT THAMES WATER

·Accenture, Bilfinger, Deloitte and IBM join Thames Water to form new Technology and Transformation Alliance ·15 million customers to benefit from combined skills, knowledge, experience and innovative thinking ·Alliance model will “transform the way we use technology at Thames Water” and improve water and wastewater services across London and Thames Valley

London, U.K. - 29 Apr 2016: World-leading companies have joined forces to deliver Thames Water’s technology services and projects into the future.

The new Technology and Transformation Alliance will sit alongside the existing eight2O and Infrastructure Alliances, and is set-up to boost water and wastewater services for 15 million customers across London and the Thames Valley.

Accenture, Bilfinger, Deloitte and IBM join the current Thames Water technology teams in a long term strategic relationship. The contract value covering all members of the alliance is estimated at £380 million over the remaining AMP6 period (to 2020).

Thames Water chief information officer, Neil Clark, who joined the company in March, said: “Creating this new approach to delivering our technology services and projects will help us meet challenging business objectives, achieve our wider transformation programmes, and, importantly, improve the service we offer our customers.

“This formidable alliance will allow us to drive forward innovation in how we use technology at Thames Water, taking advantage of the latest tools and thinking from our world-class team.”

Alliance members for Britain’s biggest water company were selected following an intense procurement process, and will formally come into operation in October 2016 following a period of transition.

Each of the members will bring their own skills, knowledge, capabilities and innovative thinking to the alliance which, combined with Thames Water’s own experience in a single team, is set to create a totally new way of working and delivering technology services and projects.

As well as the Technology and Transformation Alliance providing all the IT services for the business, it will also enable Thames Water to get the best from the latest technologies, including giving customers a greater choice of digital channels to connect with and using new technologies to help operations teams in the field.
